



# Tailor-made Services at the Airport



Everything you need while planning your travel is available at one address!



Providing services like a private travel agency, TAV “primeclass” offers you a single-point-of-contact to render a wide-range of customized travel services including car rental, private chauffeur transfer, meet & greet at the airport with flowers.

# The Privilege Our Customers Deserve



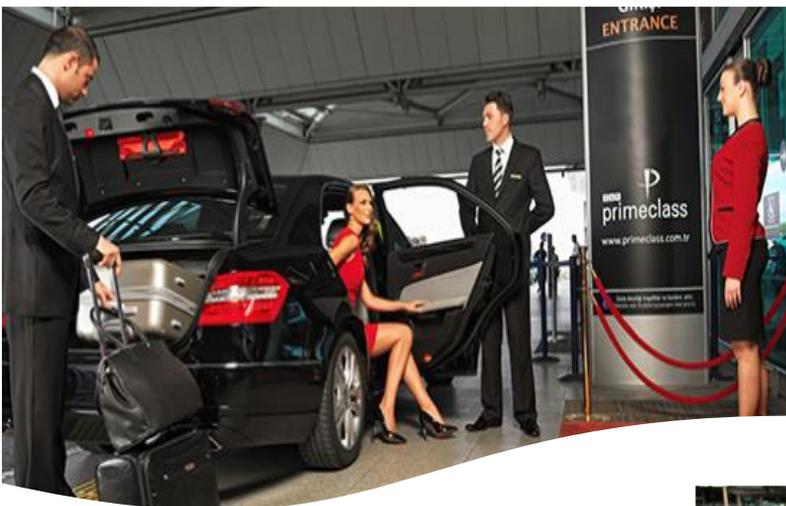
TAV "primeclass" offers exclusive Assist-CIP-VIP assistance service at the airports before and after flight through its professional team of employees and a wide range of other services during flight to present a comfortable and privileged travel experience.

TAV "primeclass" combines Turkish hospitality and professionalism and provides service to the passengers who prefer comfort and speed, expect privilege and require special attention (disabled, unaccompanied child, transit passengers, etc.).

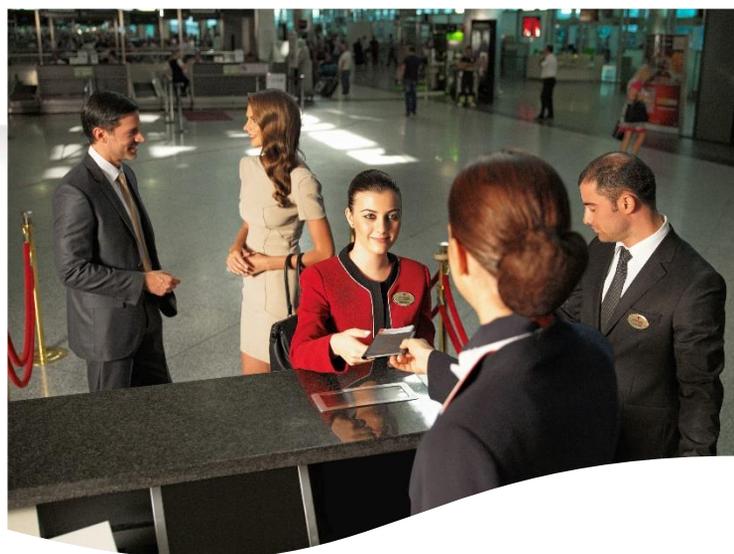
# CIP Service



Guests are greeted at the airport by TAV "primeclass" personnel.



Luggage is carried by porters during the outbound journey. After going through the exclusive TAV "primeclass" security point, flight transactions and Passport / security transactions are completed by the assistance of CIP personnel.



Guests enjoy a stress-free shopping through the personnel assistance service, using the private TAV "primeclass" privileged payment points allocated for them.



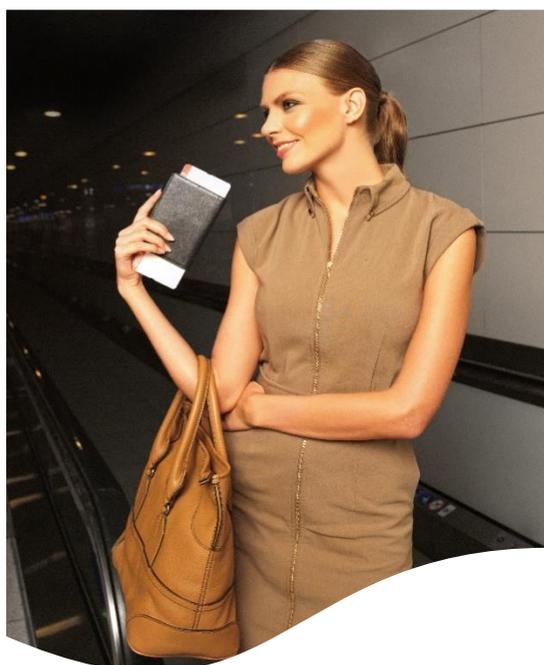
# Comfort

# CIP Service



Guests can use the lounge to relax and rest in a peaceful environment. They can continue working in an office environment, use the internet and enjoy the unlimited and delicious complimentary snacks while reading or watching TV.

During arrival, TAV "primeclass" privilege starts with the greeting of guests by an hostess and a porter at the flight gate.



When required, visa transactions are completed in the company of the CIP personnel. Control transactions are handled at the passport control points and then the guests are assisted to meet contact persons or transferred to the requested address.

and many more...



TAV “primeclass” also presents passengers privileges and saves them time with wide range of alternative solutions it offers inside and outside the airport in order to meet all their requirements during traveling.

- **Apron Transfer:** Greeted at the gate of the aircraft by special apron vehicles, “primeclass” passengers continue enjoying the comfort as they are transferred from the apron to the boarding gate. Apron transfer service is available at contracted airlines’ flights at Ankara Esenboğa, İzmir Adnan Menderes and Bodrum Airports.
- **Transfer:** Address – airport – address transfers are offered in chauffeur-driven VIP vehicles.
- **Rent-A-Car:** Regular or chauffeur driven car rental options with its wide fleet of vehicles.
- **Flower:** Offering the most practical solutions for passengers who would like to give flowers during arrivals or departures.



primeclass



+90 850 222 25 75 - [www.primeclass.com.tr](http://www.primeclass.com.tr)

ANKARA - IZMIR - BODRUM

TBILISI - BATUMI - SKOPJE - OHRID- ENFIDHA - MEDINE- JEDDAH- MUSCAT

RIGA - STUTTGART - MUNICH - FRANFKURT - LEIPZIG - SANTIAGO

TAV Operation Services Co.